

## **Returns Policy**

All Perishables such as adhesives and grouts are non-returnable.

Tiles can be refunded in unopened boxes following terms and conditions up to 28 days from receipt date.

\*\*Special order goods and bathroom items have a restocking charge of 35% within the 28 day return. \*\*

Box instructions must be read before tiles are laid.

Complaints about tiles will not be heard once tiles are laid.